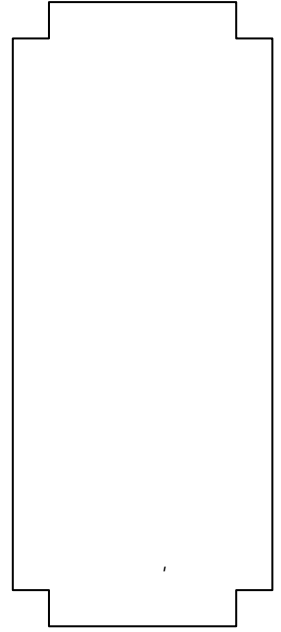
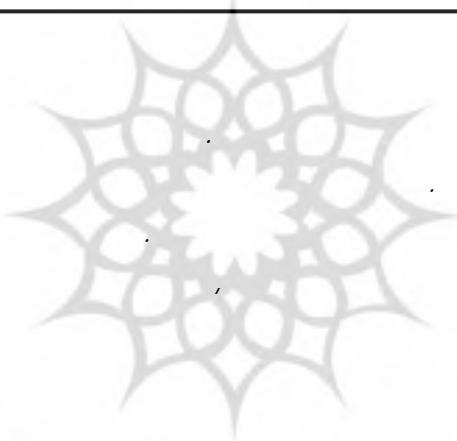


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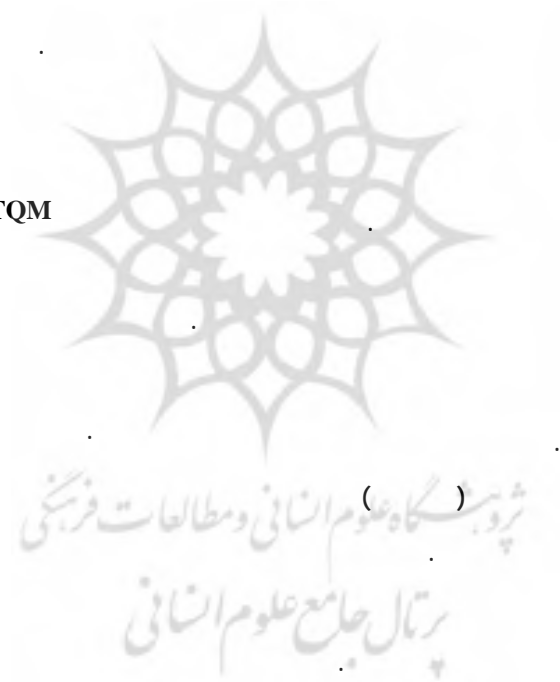
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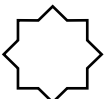
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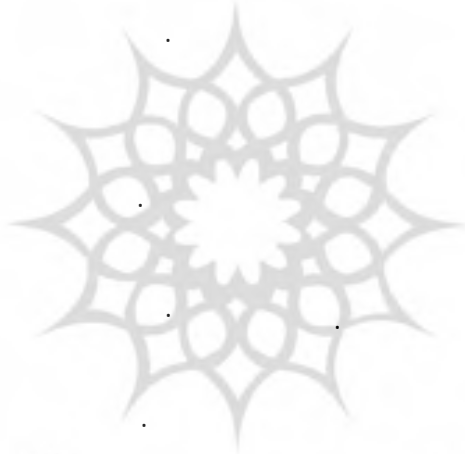
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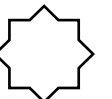


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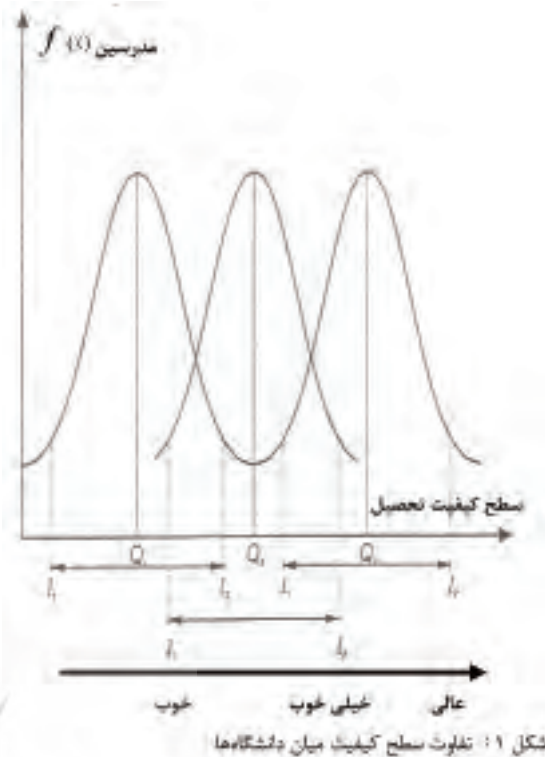


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1. **APPLYING TQM FOR IMPROVED QUALITY IN HIGH EDUCATION**, Prof. D-r Violeta Chepujnoska, prof. D-r Gjorgi Chepujnoski, Faculty of Technology and Metalurgy, Skopje, R. Macedonia, Faculty of Economics, Skopje, R. Macedonia



2. Total Quality Mangement (TQM)
3. Plan
4. Do
5. Check
6. Act
7. Ishikawa
8. Threshold
9. Galileo Galilee
10. Pareto Analysis
11. Ishikawa Approach
12. Accreditation
13. Evaluation



TQM